Bezeq Group Investor Presentation Q2-2021

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August 12, 2021

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Group Vision

To lead the Israeli telecommunications market, providing a full range of products and services for the residential and business markets and striving for continuous improvement in business results

Bezeq Group Focus

- Accelerated deployment of **fiber optics** for the residential sector as a **growth engine**, while continuing to strengthen our position in the business sector
- Focus on **customer premises** through a combination of fiber infrastructure, triple play and related products (such as router and wi-fi enhancers)
- In H1 2022 Bezeq will be able to offer unified broadband Internet services (infrastructure and ISP)
- **Structural change** in yes and Bezeq International:
 - Spin-off of the ICT business division to a separate company to focus on a segment with significant growth potential
 - Merge Bezeq International's consumer activities into yes to strengthen TV and Internet offering and leverage Group's fiber infrastructure through triple play offering
- Deepen streamlining in key subsidiary companies while improving free cash flow
- Pelephone will focus on marketing **5G growth engine** and ARPU enhancement

Focus on Building Infrastructure and Growth Engines

8 Q2-2021 Financial Results Highlights



Bezeq Fixed-Line

- Stable revenues and 8.9% increase in adjusted net profit*
- Continued improvement in key operating metrics
 - Increase in retail broadband Internet subscribers for a fifth consecutive quarter
 - 8.2% increase in retail broadband Internet ARPU
 - Continued growth in sales of BE router and wi-fi enhancers. Launch of new BE2 router
- Continued massive deployment of fiber 718k homes passed as of today

Revenues grew 2.1% to NIS 2.2 billion

- Adjusted EBITDA* of NIS 944 million, down 0.7% y-o-y; Adjusted EBITDA margin of 42.9%
- Adjusted net profit* of NIS 304 million, up 20.6% y-o-y
- Free cash flow of NIS 85 million, a decline of 41.0% y-o-y primarily due to increased capex
- Net debt decreased by NIS 877 million y-o-y and liquidity ratios improved
- 81% increase in Bezeq's ESG grade with Bloomberg

Subsidiary Companies

- <u>Pelephone</u> posted strong financial results y-o-y :
 - 7.7% increase in revenues and 11.2% increase in EBITDA
 - Continued growth in postpaid subscribers
 - Successful deployment and growth in 5G subscribers
- Improved results in <u>ves</u>
 - Significant improvement in free cash flow in yes which turned positive in 1H 2021
 - Continued growth in yes subscribers with increase in IP subscribers to 33%

Regulation

- MOC approved cancellation of infrastructure and ISP separation.
 Bezeq may offer unified broadband Internet in H1 2022
- Hearing held on reduction in telephony tariffs
- MOC approved the merger of Bezeq International into yes

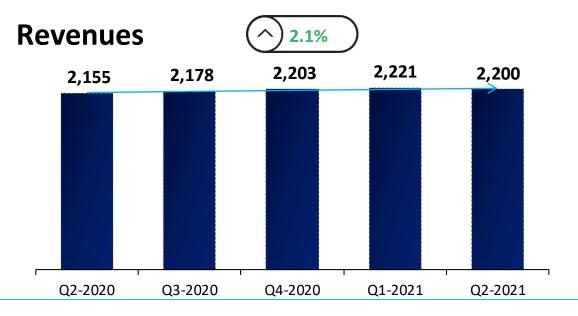
B Progress on Structural Change

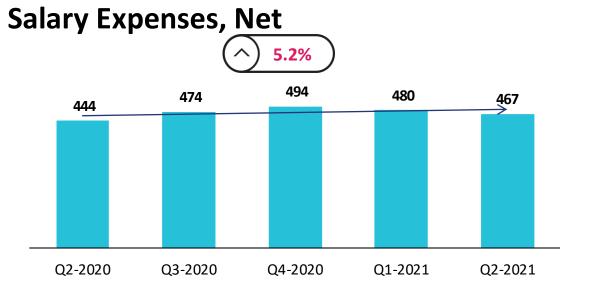
- Bezeq's Board of Directors approved the structural change that includes the spin-off of the ICT business division into a new and separate company, and the merger of Bezeq International's private sector ISP operations into yes (following approval of the Minister of Communications)
- The new ICT company will allow management to focus on realizing its potential in the IT market
 - The Israeli IT market size is estimated to be approximately USD 8 billion per year and growing rapidly
 - Bezeq International has a significant presence in this market (revenues of hundreds of millions of shekels per year)
 - The new company aims to combine organic growth with targeted acquisitions
- The merger of Bezeq International's consumer activities into yes will allow us to implement, for the first time, an effective triple play strategy based on yes's strong brand and quality TV product together with Bezeq's fiber infrastructure, supporting growth for the Group in the residential sector
- In light of the company's intentions, the Histadrut labor union declared a labor dispute. The company will conduct negotiations with the employee representatives

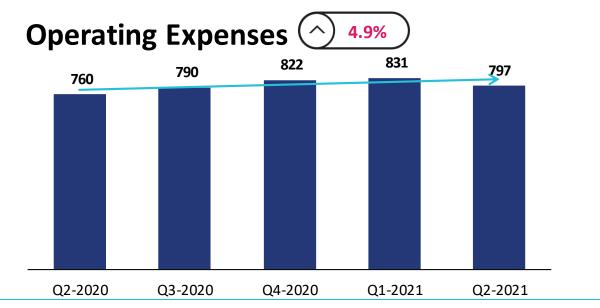
Financial Results Bezeq Group

Bezeq Group – Quarterly Key Financial Metrics | NIS Million

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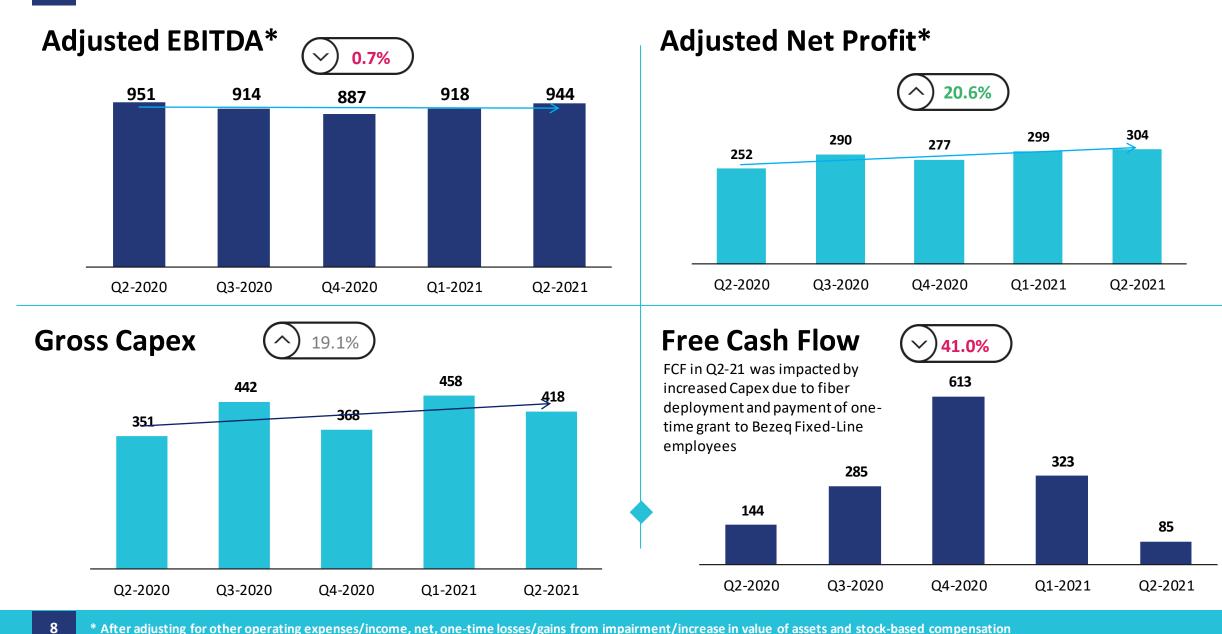




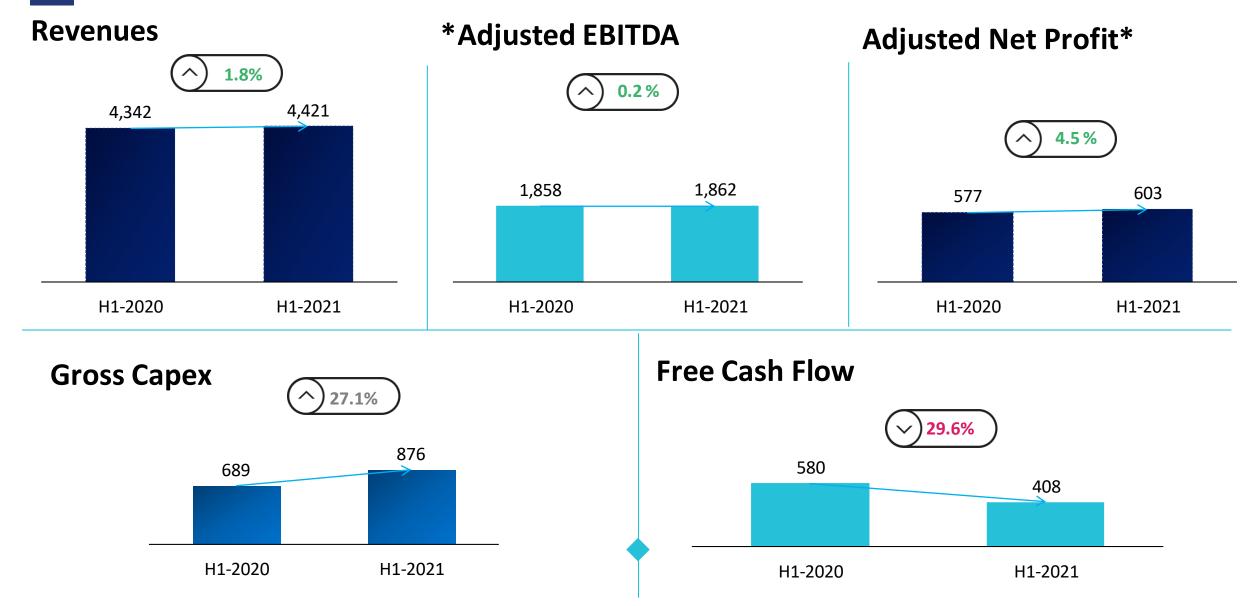


- Increase in **revenues** in Pelephone and Bezeq Online
- Increase in salary expenses of Bezeq Fixed-Line, Pelephone
 - Bezeq Fixed-Line Recognition of stock-based compensation
 - Pelephone Employees furloughed in Q2-20 due to COVID-19
 - Increase in operating expenses mainly in Bezeq Fixed-Line and Pelephone
 - Bezeq Fixed-Line Impacted by initial recognition of universal fund for fiber deployment, COVID-19 impact in Q2-20 and the deployment of fiber in the current quarter
 - Pelephone Increase in cost of handsets in-line with the increase in handset revenues as well as costs relating to the new cloud system

Bezeq Group – Quarterly Key Financial Metrics | NIS Million



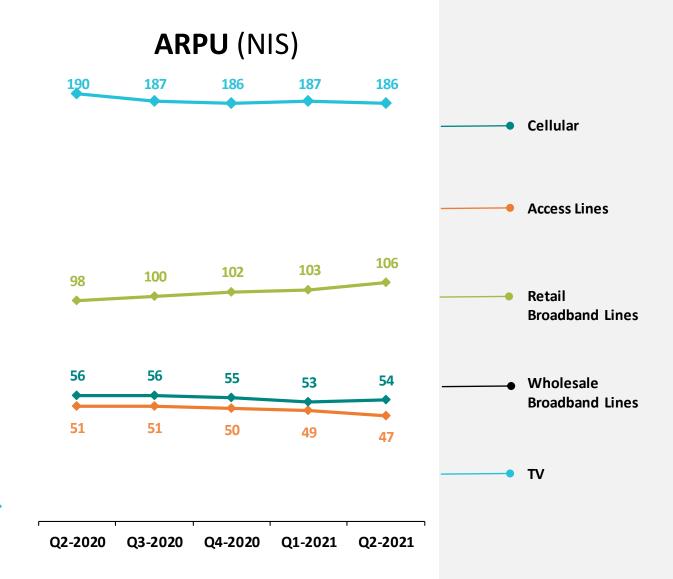
Bezeq Group – Key Financial Metrics (H1-2021) | NIS Million





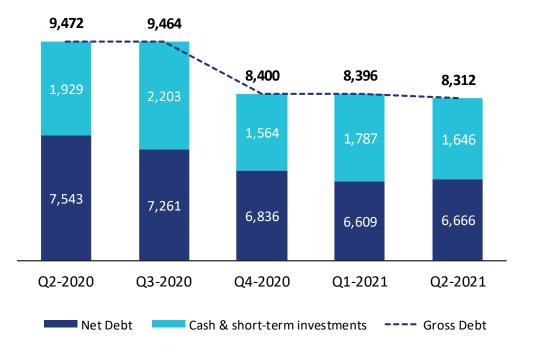
Subscribers (end of quarter, in thousands)





Bezeq Group - Financial Debt | NIS Million

12% y-o-y Decrease in Net Debt



Continued decrease in net debt

• Decrease of NIS 877 million y-o-y, ~12%

Further improvement in coverage ratio

Net debt/EBITDA ratio decreased to 2.0 from 2.3 in Q2-20

Israeli debt ratings

Rating Agency	Rating	Outlook
S&P Global Maalot	-ilAA	Stable
Midroog	Aa3.il	Stable

Bezeq Group - 2021 Outlook

As of the date of publishing the Q2-21 report, there is no change to the Bezeq Group's outlook for 2021, as published in the Company's periodic report for the year 2020. We continue to expect:

	Updated Outlook
Adjusted net profit attributable to shareholders ¹	NIS 1.0 billion
Adjusted EBITDA ¹	NIS 3.5 billion
CAPEX ²	NIS 1.7 billion

The Company shall report, as required, deviations of more/less than 10% of the amounts stated in the outlook

1) Adjusted net profit and Adjusted EBITDA – after adjusting for other operating expenses/income, net, one-time losses/gains from impairment/increase in value of assets and stock based compensation. Adjusted EBITDA and Adjusted Net Profit in 2020 were NIS 3.66 billion and NIS 1.14 billion, respectively.

2) CAPEX - gross payments for investments in fixed and intangible assets. CAPEX in 2020 amounted to NIS 1.5 billion

The Company's forecasts in this section are forward-looking information, as defined in the Securities Law. The forecasts are based on the Company's estimates, assumptions and expectations.

The Group's forecasts are based, among other things, on its estimates regarding the structure of competition in the telecommunications market and regulation in this sector, the economic situation and accordingly, the Group's ability to implement its plans in 2021. Actual results may differ from these estimates taking note of changes that may occur in the foregoing, in business conditions, and the effects of regulatory decisions, technology changes and developments in the structure of the telecommunications market, and so forth, or the realization of one or more of the risk factors listed in the Periodic Report of 2020. In addition, there is no certainty that the outlook will be fully or partially fulfilled, among other things, due to the COVID-19 pandemic and the resulting uncertainty.

Bezeq Fixed Line

Bezeq Fixed-Line – Q2-2021 Highlights

- Stable revenues y-o-y, despite 11.2% decrease in telephony revenues
- Stable revenues from broadband Internet services due to growth in retail subscribers for the fifth consecutive quarter and ARPU offset by the decrease in wholesale tariffs and subscribers
- Continued robust sales of equipment led to increased retail broadband ARPU
- Increase in revenues from the **business sector** 10.0% increase y-o-y in revenues from transmission and data communications and 8.6% increase y-o-y in revenues from cloud & digital services
- Massive deployment of **fiber** and beginning of customer connections
 - 718K homes passed (ready for connection)
 - On track to reach our target of 1 million homes passed by year-end

B Fiber DeploymentProceeding at Record Pace

Homes Passed (Ready for subscriber connections) (In thousands)



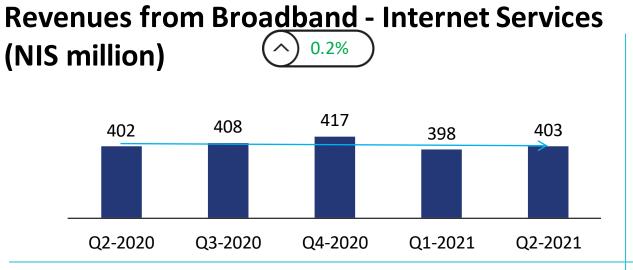
Kiryat Motzkin _{Ki}ryat Ata Metula Kiryat Tivon Kiryat Shmona Nahariya Acre Tsurit Kirvat Bialik **Kiryat Yam** Haifa Nesher **Migdal Haemek** Harish Or Akivah Kadima Tsuran Pardes Hannah Hadera Kochav Yair Kfar Yonah **Netanya** Pardesiah Ramat Hasharor Bnei Brak Herzilia Ramat Gan Givatayim **Tel Aviv** Bat Yam Holon Be'er Yaakov Nes Ziona Irus Rehovot Mazkeret Batya Gadera Ashdod Ashkelon Netivot Sderot Ofakim 00 **Beer Sheva** Omer

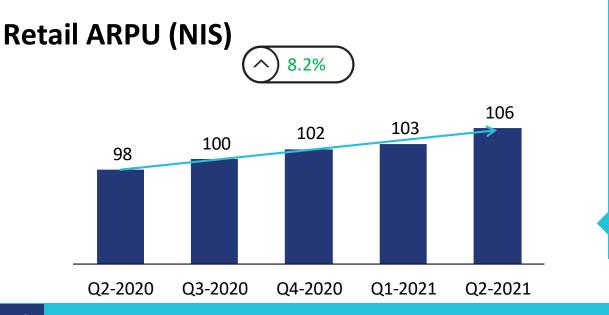
Carmiel Maalot Tarshiha **Tiberias** Tsfat Nof Hagalil Gilon Yokneam Elit Kfar Saba Tsur Yitzhak Or Yehudah Hod Hasharon Petach Tikvah **Ganei Tikvah** Azur Rosh Haavin Givat Shmuel **Rishon Letzion** Ariel Lod Yehud-Monosson Ramle Shoham Modiin **Givon Hahadasha Givat Zeev Mevaseret Zion** Maale Adumim Jerusalem

Beit Shemesh Kiryat Yearim Kiryat Malachi Kiryat Gat

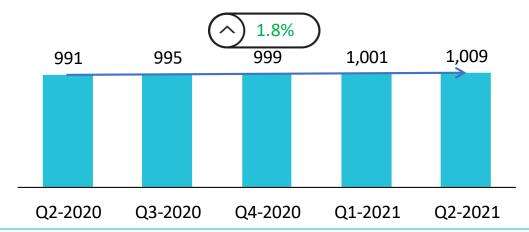
Arad Dimona

Bezeq Fixed-Line - Broadband Internet Services





Bezeq Retail Broadband Lines (Thousands)



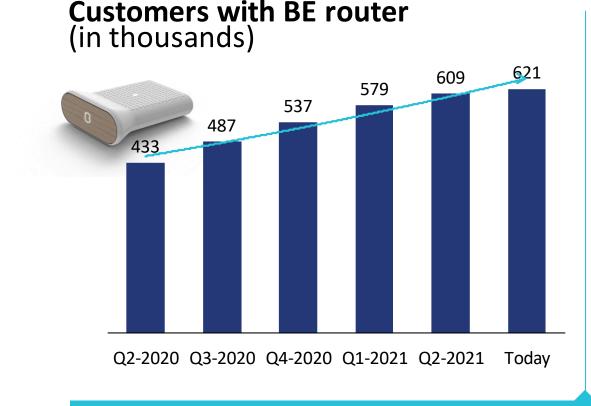
- **Stable revenues** from broadband Internet services y-o-y despite the sharp decrease in wholesale tariffs
- Continued growth in **broadband Internet retail lines** for the fifth consecutive quarter
- Unprecedented growth in broadband Internet retail ARPU, impacted by the deployment of fiber and accelerated sales of equipment (BE router, Bspot, Be Mesh)
- Launch of **2.5 Gbs** plan in Q2-21

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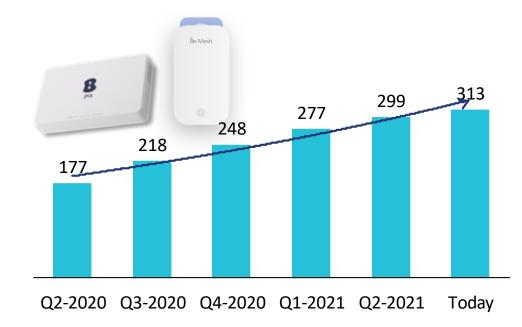
Bezeq Fixed-Line - Full WiFi Differentiation

with High Quality Broadband Internet at Home

- Improved broadband experience and customer retention through BE router and Bspot/Be Mesh services
- Launch of advanced Be Fiber router in Q2-21

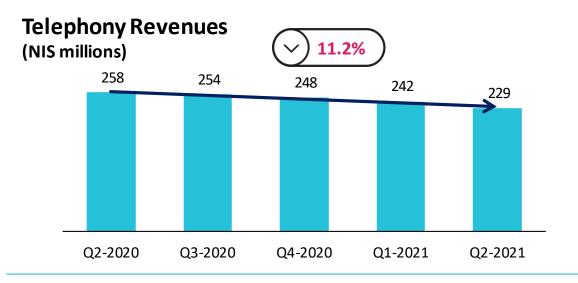


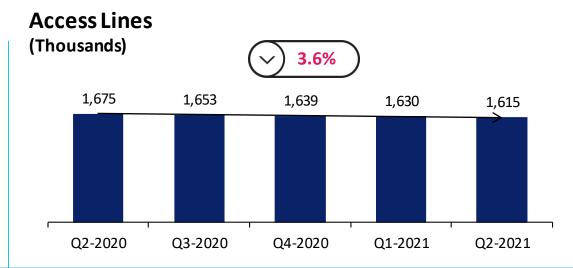
Customers with BSPOT and MESH (in thousands)



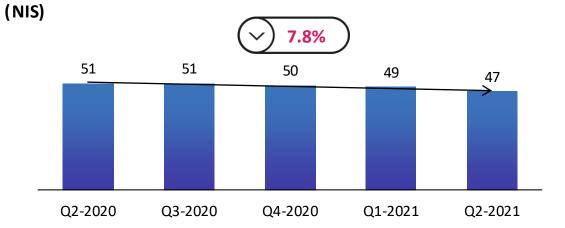
~62% of the Company's retail customers choose to connect via the BE router

Bezeq Fixed-Line - Telephony Services





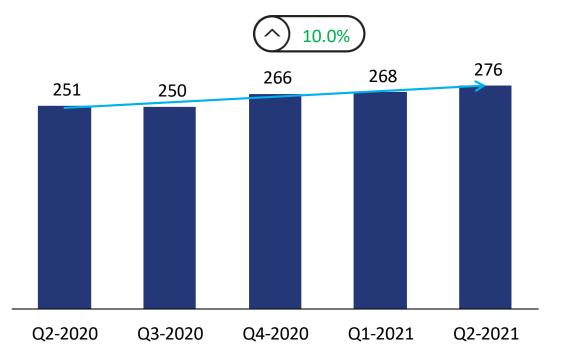
Telephony ARPL



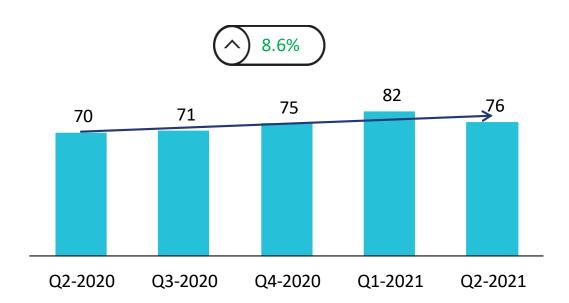
• Lower telephony revenues in Q2-2021 due to lower impact of COVID-19

Bezeq Fixed-Line - Revenues from Transmission and Data Communications and Cloud & Digital Services | NIS Million

Transmission & Data

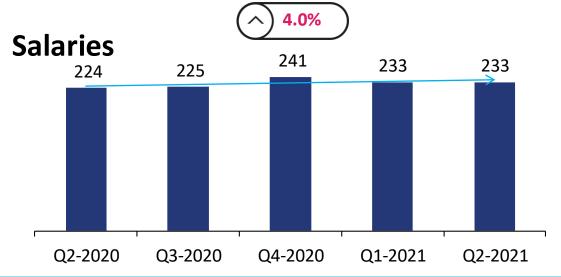


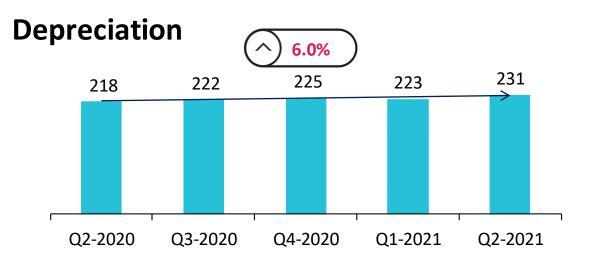
 Increase in revenues from transmission services for ISPs and business customers **Cloud & Digital Services**

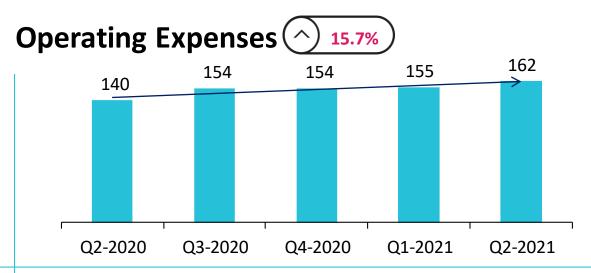


 Increase in revenues from virtual exchanges and business directory services

Bezeq Fixed-Line – Key Financial Metrics NIS million

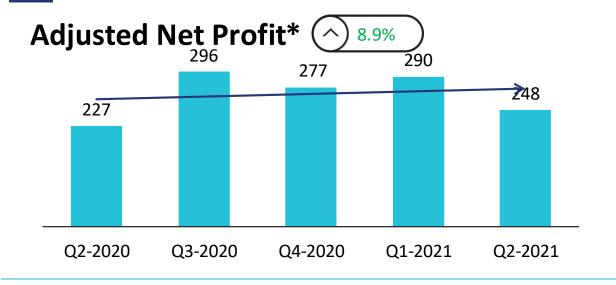


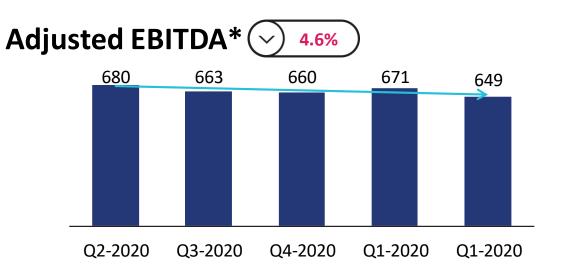


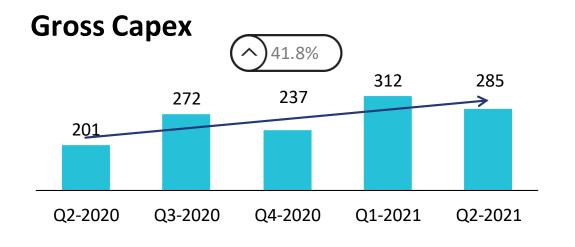


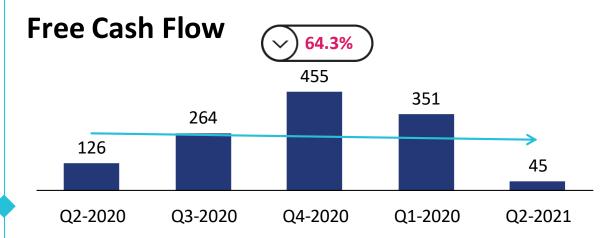
- Salary expenses in Q2-21 included recognition of stock-based compensation of NIS 5 million
- **Operating expenses** in Q2-21 were impacted by the recognition of expenses of NIS 10 million for the universal fund for fiber deployment, COVID-19 impact in Q2-20 and the deployment of fiber in the current quarter

Bezeq Fixed-Line - Key Financial Metrics | NIS Million



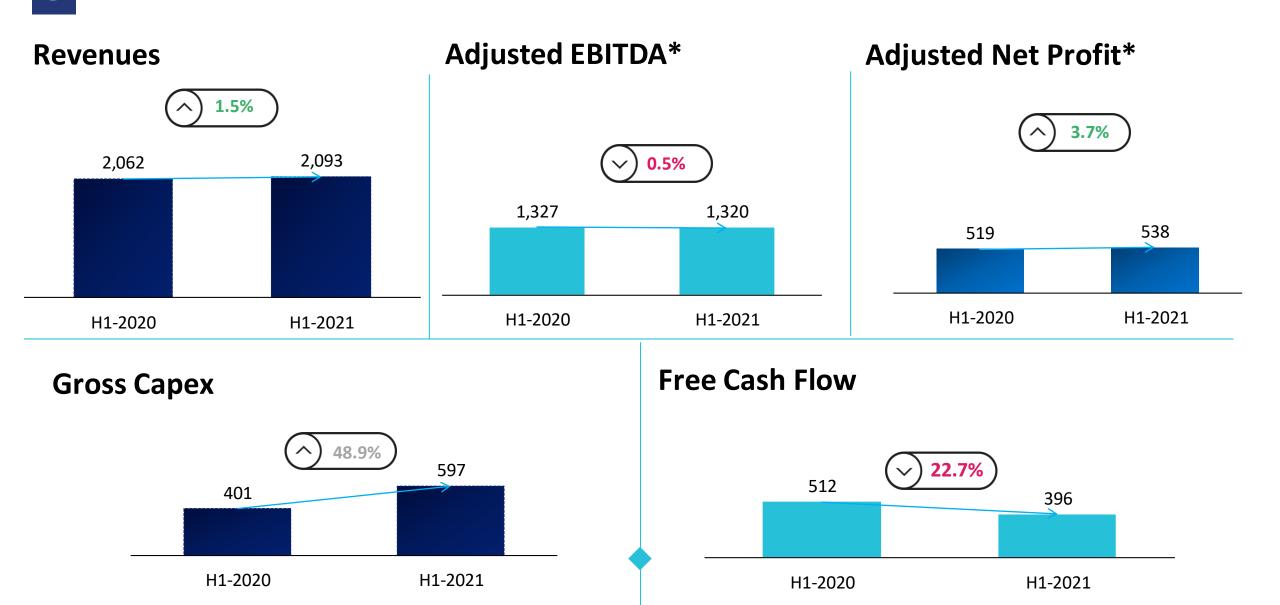






• FCF in Q2-21 was impacted by increased Capex due to fiber deployment and payment of one-time grant to employees

Bezeq Fixed-Line – Key Financial Metrics (H1-2021) | NIS million







Growth in retail broadband Internet revenues driven by increase in retail subscribers and ARPU



Success in sales of BE router and Wifi enhancers

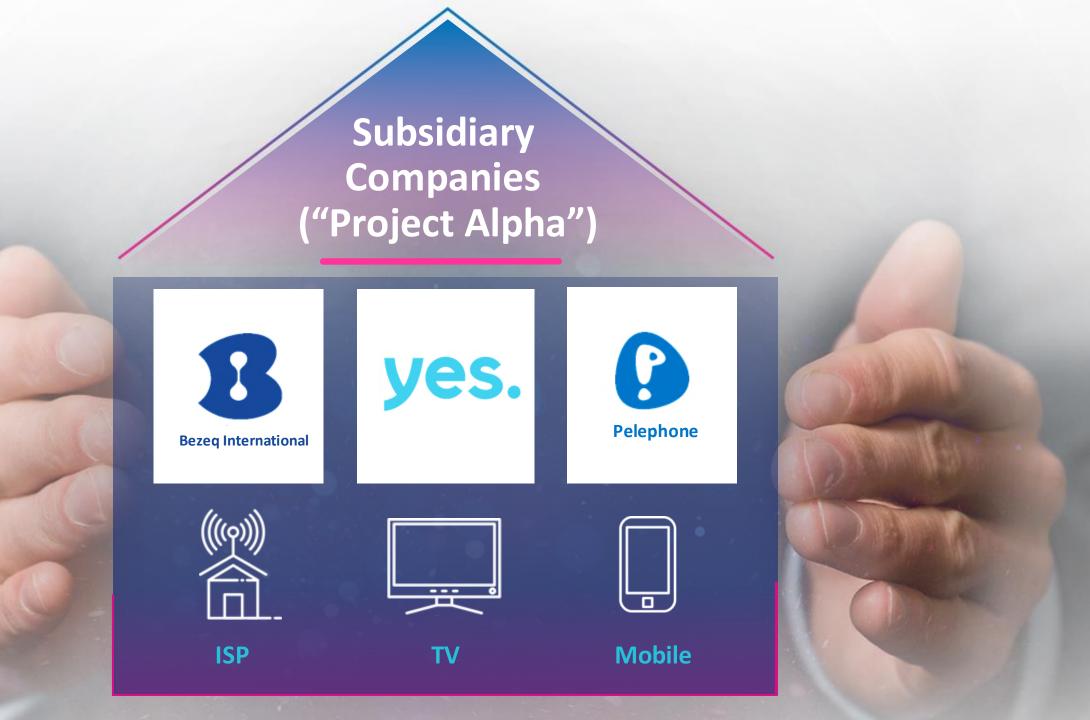


Launch of nationwide deployment of fiber



Leading operations in business sector

Accelerated fiber deployment together with high quality service reflects potential for continued growth and strengthening of Bezeq's position in the residential broadband Internet market





Subsidiary Companies – Q2 2021 Highlights

All three companies posted subscriber growth



yes – Positive free cash flow of NIS 20 million in H1-2021





33% of yes customers watching TV through IP broadcasting



Continued streamlining in employee headcount pursuant to collective agreements



Increase in number of Pelephone subscribers in 5G network plans



\checkmark	

Launch of FIBER+ plans over fiber network in **Bezeg International**





Growth in Bezeq International's business and data operations



Subsidiary Companies - The First Stage (2019-2021)

Steps Taken

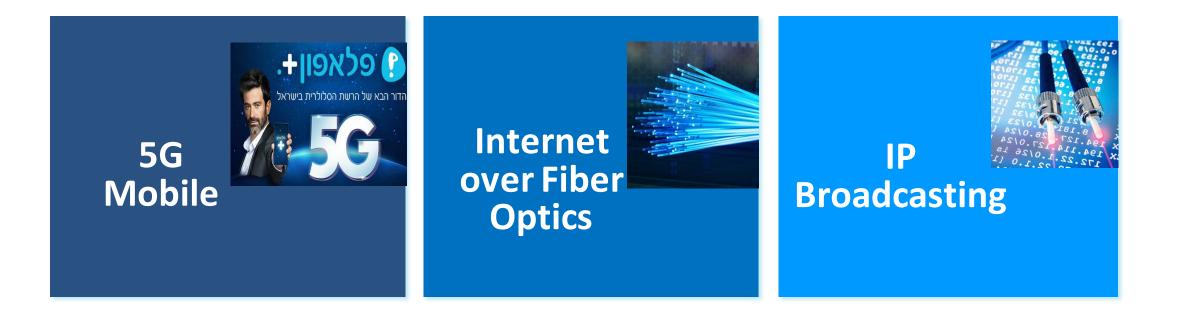
- Reduced headcount by 1,400 employees in the last 2.5 years (Dec 2018 June 2021) through 45% reduction in senior management positions (including those reporting to senior management)
- Lowered operating expenses through joint procurement for all three companies and savings in real estate

Future Steps Planned

 Transition to one new CRM system – sales and services to customers through a wider approach (including triple play); savings in future investments and costs of support



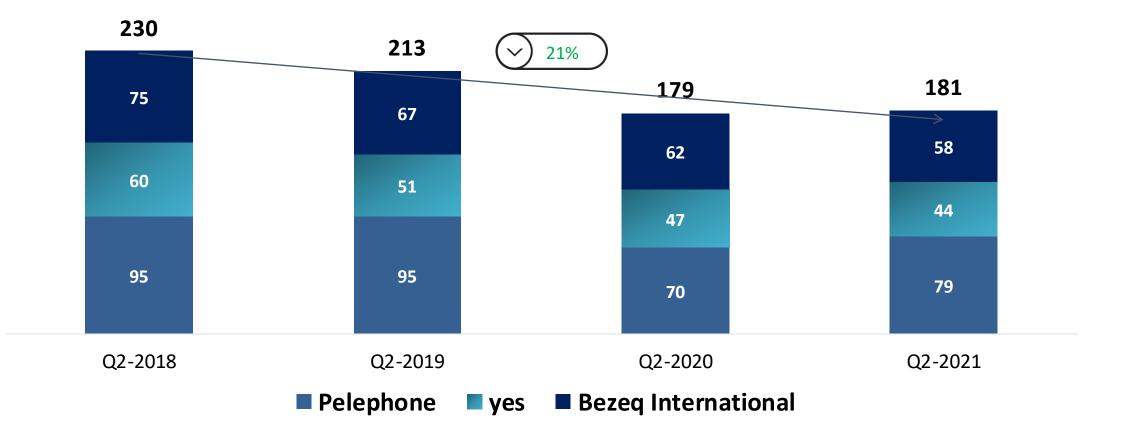
Subsidiary Companies - Marching on to Next Generation Technologies



New Generations of Technologies in all Subsidiary Companies

Subsidiary Companies - 21% Decrease in Salary Expenses* NIS million

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Streamlining measures led to a 21% y-o-y decrease in salary expenses from Q2-2018 to Q2-2021

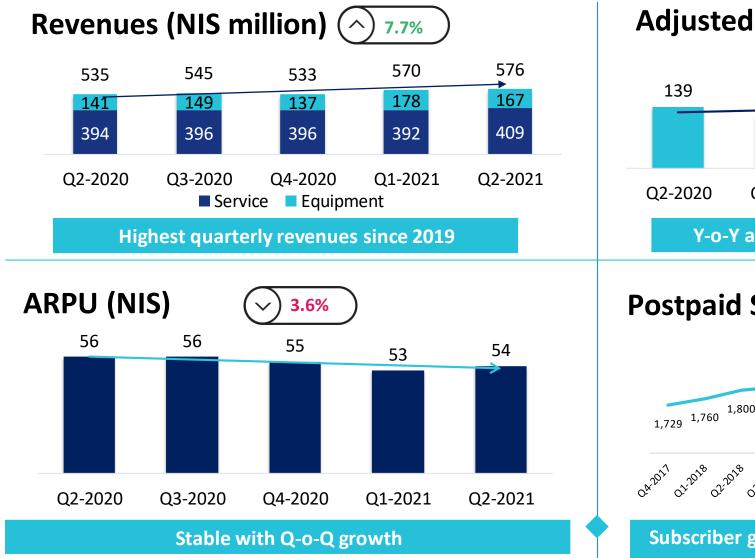
The Next Generation of Cellular in Israel

- Gradual deployment of 5G network
- Diverse handsets and plans
- Over 400k subscribers today with "5G" plans contributing to increase in ARPU
- Data communications and private broadband networks for businesses and organizations
- Exclusive use of frequencies gives Pelephone a competitive advantage

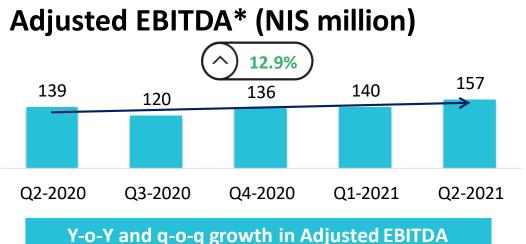


Pelephone was the first company to launch and operate its 5G network in Israel

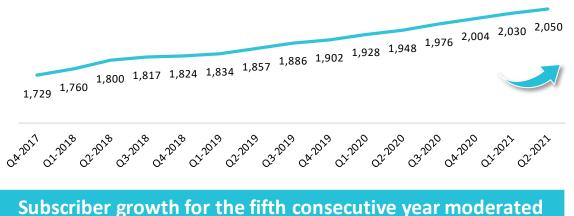
Pelephone – Key Operational & Financial Metrics



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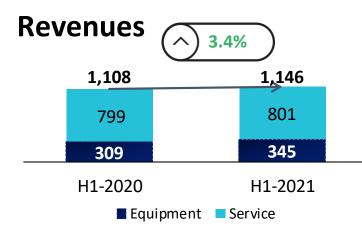


Postpaid Subscribers (thousands)



revenue decrease

Pelephone – Key Financial Metrics* (H1-2021) NIS million

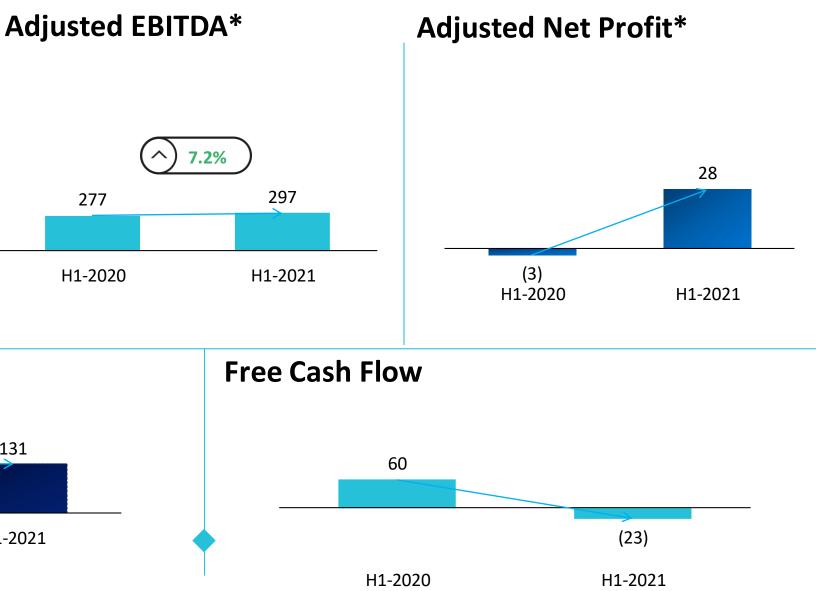


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- Equipment revenues increased due to launch of new Iphone
- Service revenues Increase in roaming revenues and growth in postpaid subscribers, including 5G, partially offset by a decrease in revenues from incoming calls

138

Gross Capex



H1-2020 H1-2021

131

5.1%









yes – Continued Subscriber Growth and IP Migration

Improved customer experience along with savings in expenses



Continued subscriber growth



Significant improvement in cash flow with positive cash flow in H1-2021



Groundbreaking technology for watching live broadcasts without delay **33%** of yes customers watch TV through IP broadcasting

Leader in original production yes continues to lead in production of local content

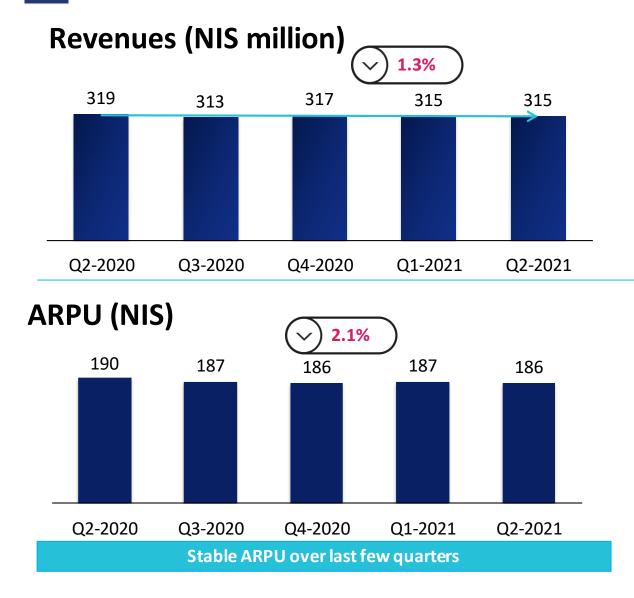


Savings in transition from expensive set-top boxes to cheaper streamers

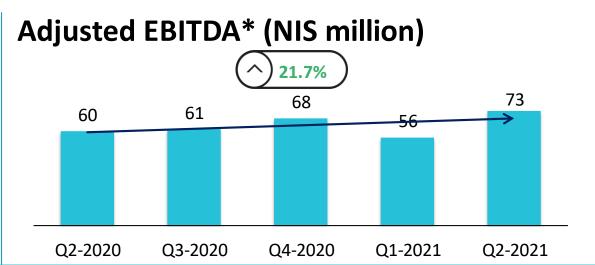


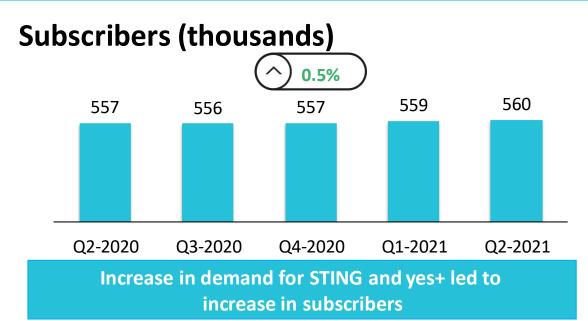
Savings in satellite costs after full transition to IP

yes – Key Operational & Financial Metrics

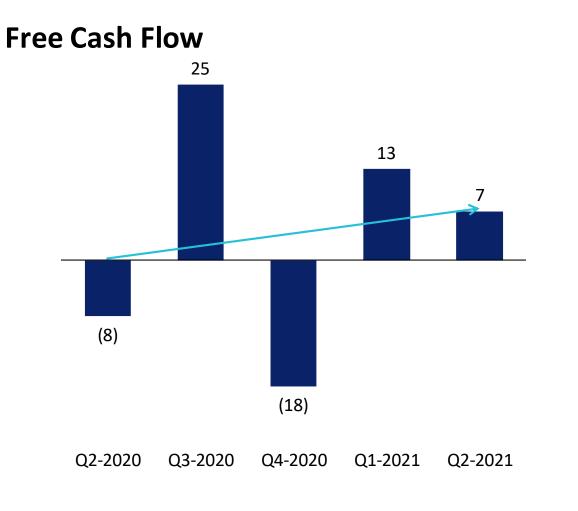


yes

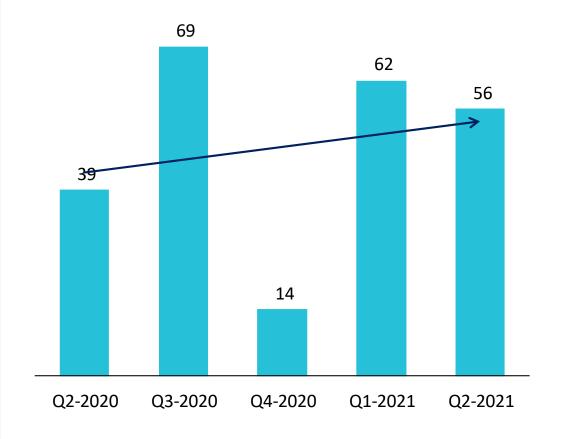




yes – Significant Improvement in Cash Flow | NIS Million

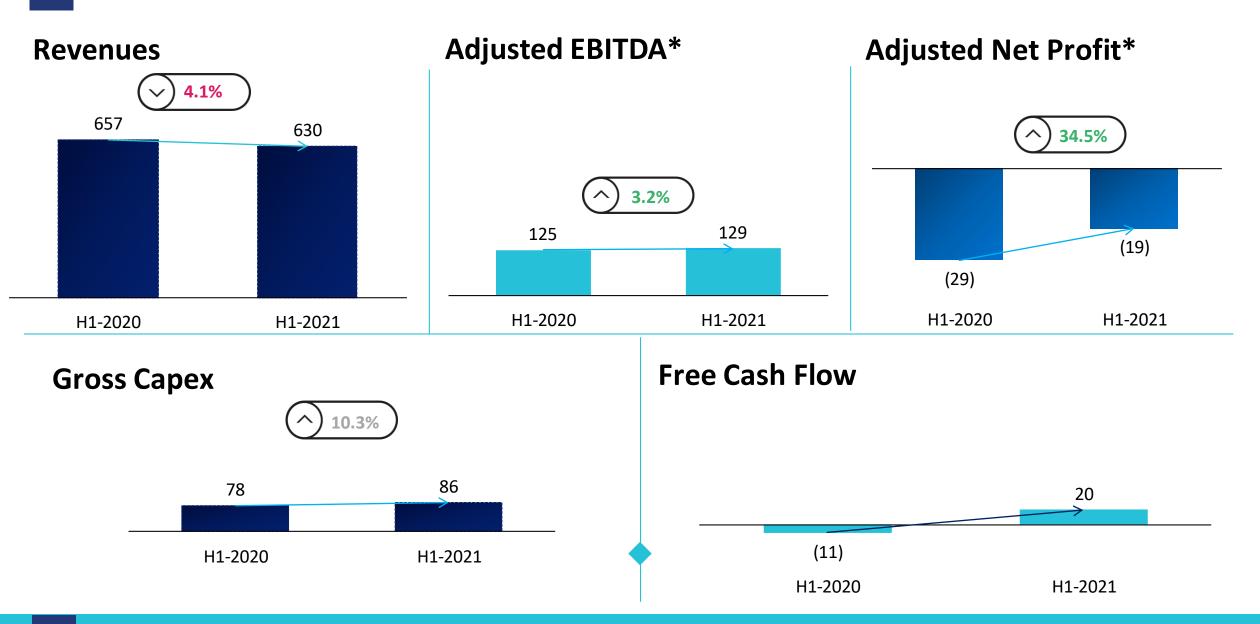


Operating Cash Flow



After a number of years, yes posts significant improvement in cash flow with positive free cash flow

yes – Key Financial Metrics* (H1-2021) | NIS million



Bezeq International – Leader in Business Solutions – Significant Operator in a Growing Market

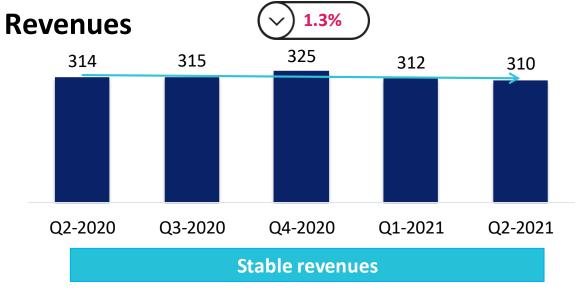
Wide Range of Business Solutions

- Wide range of data centers in Israel
- Growth in cloud solutions (business applications) and service contracts
- Growth in business and international data services
- Continued expansion through agreements with a wide variety of international business customers
- Winning significant and leading tenders in Israel
- Launch of FIBER+ plans over fiber optics



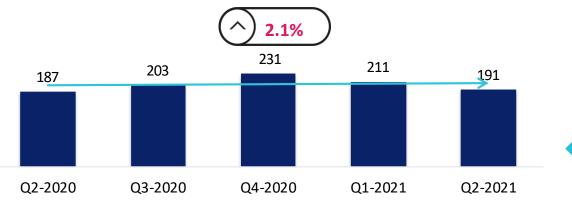
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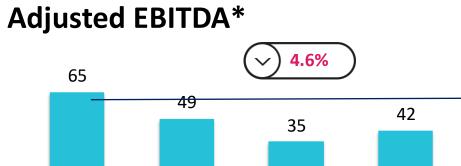
Bezeq International – Key Operational & Financial Metrics | NIS B Million



Operating Expenses

(excluding depreciation and other expenses)



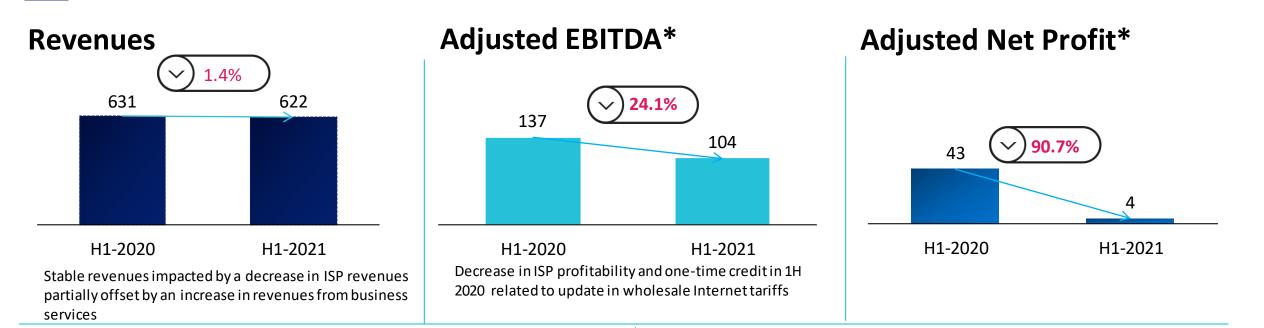


Q2-2020



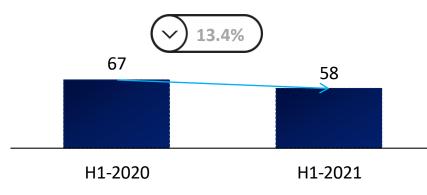
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Bezeq International – Key Financial Metrics* (Jan-Jun) | NIS million

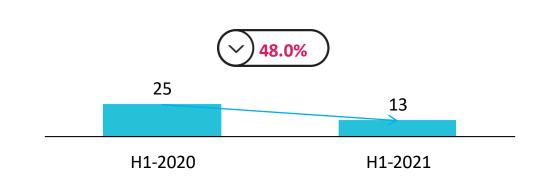


Gross Capex

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Free Cash Flow



38 yes – includes pro forma numbers; * After adjusting for other operating expenses/income, net, one-time losses/gains from impairment/increase in value of assets and stock-based compensation.





Strong financial results – increase in revenues and net profit



Significant investment in advanced infrastructures Financial strength – significant decrease in net debt



Structural change – growth potential and streamlining

Thank you

For more information please visit

<u>ir.bezeq.co.il</u>